Multi-Ad Services
1720 W. Detweiller Drive
Peoria, IL 61615-1695

Multi-Ad Cumulus Error Reporting Form

Tech Support: (309) 690-5307
                  (309) 693-1648 fax
                  cumulus_support@multi-ad.com

Use this form to report problems that you encounter while using Multi-Ad Cumulus. Print this form, fill it out and fax it to Multi-Ad technical support. The information you supply helps to find solutions faster. You can also check our web site for technical support information. Your problem may have already been reported by another user and solved. Save yourself time by checking there first.

User Information

NAME: COMPANY:

ADDRESS:

PHONE: FAX:

EMAIL:

Product Information

PRODUCT: VERSION: SERIAL NUMBER (required):

Server Configuration (if applicable)

PLATFORM: CPU: RAM:

NETWORK SOFTWARE: NETWORK HARDWARE:

ADDITIONAL SOFTWARE RUNNING ON SAME MACHINE:

NUMBER OF CATALOGS OPEN AT TIME OF THE PROBLEM:

User Software Configuration

PLATFORM: CPU: RAM:

ADDITIONAL SOFTWARE RUNNING ON SAME MACHINE:

NUMBER OF CATALOGS OPEN AT TIME OF THE PROBLEM:

Error Description

DESCRIPTION:

REPRODUCIBLE?   ðNO   ðYES, HERE'S HOW:

CATALOGING RELATED?   ðNO   ðYES, SEE BELOW FOR DETAILS

ASSET TYPES: FILTER VERSION: STORAGE MEDIA TYPE:

ADDITIONAL IMPORTANT INFO: